



## Get Your Message Across

Update your on-hold messages regularly using our innovative **MusicTel-Net** Music On-Hold solutions. The unique **MusicTel-Net** products let you remotely and securely upload music and messaging via the internet or intranet. All you need is IP connectivity.

With up to 30 minutes of memory capacity, you can record informative messages, soothing music, or blend voice and music to provide your customers with a truly involving experience.

Our **MusicTel-Net** solutions provide:

- **Advanced Remote Management** and updating features
- **Real-Time Control** lets you update marketing campaigns in seconds
- **Flash Memory** to store up to 30 minutes of high quality MP3 audio files
- **Zero Gap Audio** seamlessly plays through audio tracks



# Music & Messaging On-Hold

## MusicTel-Net & MusicTel-Net+

Unlike the majority of people that are increasingly tuning out advertisements as distractions, your callers are completely focused on your company as they wait for your representative. Your Music & Messaging On-Hold system is your time to sound good to your audience.

### Valuable Advertising Time

Turn your on-hold time into valuable advertising time. Define your company's brand voice while you provide callers with a unique audio experience that leaves a lasting impression and promotes your business.

### The MusicTel-Net Advantage

Our **MusicTel-Net** products are user-friendly, reliable and cost-effective, offering a rich set of features.

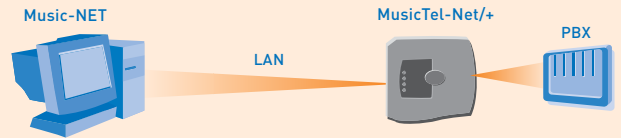
- **No moving mechanical parts** guarantees solid reliability
- **MP3 file format** eliminates the need for CDs, reducing production costs
- **FLASH memory** saves recordings and settings during power out
- **Real-Time control** lets you update marketing regularly and quickly
- **Zero gap audio** seamlessly plays through audio tracks without pauses
- **Audio file volume level control** and superior voice quality
- **Password protection**

The following comparison table provides an overview of MusicTel-Net and MusicTel-Net+ features:

	MusicTel-Net+	MusicTel-Net
Memory Capacity	~30 minutes*	~15 minutes*
Music Tracks	Up to 10	1
Content Management software	Yes	Yes
Ethernet Connection	Yes	Yes
RS-232 Connection	Yes	Yes
Remote via TCP/IP	Yes	Yes
Supported Voice Format	MP3	MP3
Password Protection	Yes	Yes

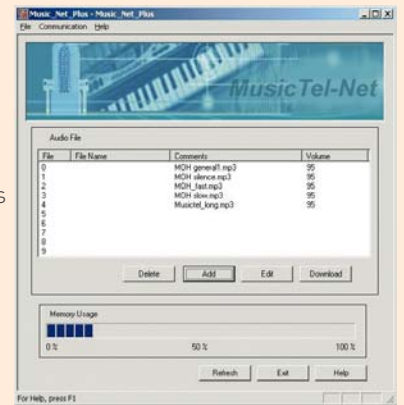
\* According to Recommended MP3 Type in MP3 Quality/Sample Rate Table

### Music Net/Net+ Content Management Systems



The Music-Net & Music-Net+ Content Management Systems for Windows let you remotely drag and drop MP3 music & messaging files to any MusicTel-Net/+ unit connected to your company's Local Area Network (LAN), allowing you to securely download files from any PC.

- Music-Net+: 10 files
- Music-Net: 1 file



### MP3 Quality/Sample Rate Table

Mode	Bandwidth	Bit-rate	Quality	File size (per 1 min)
Mono	8kHz	32 Kbit	Low	268 Kb
Mono	16kHz	32 Kbit	Medium	248 Kb
<b>Mono*</b>	<b>22kHz*</b>	<b>48 Kbit*</b>	<b>Good*</b>	<b>361 Kb*</b>
Mono	48kHz	64 Kbit	Excellent	722 Kb

\* Recommended MP3 Type