Call Recorder

Single

Flash | CD 300 | HD 9900

- Call Recorder for desktop use
- Can be connected to any telephone
- Various memory configurations
- Network connection
- PC Access Software available

CallRecorder

Added security from recording telephone conversations

In business life there may be various reasons for recording your calls. Vidicode supplies a range of professional Call Recorders for desktop use to meet every need.

No doubts about agreements

An important application of Call Recorders is to guarantee that there can be no doubt about verbal agreements. In the financial world it is usually obligatory to record telephone conversations. In many other professions, it is just as essential to register agreements that are made on the telephone. Whatever the application, call recording will save you a lot of time and costly disputes.
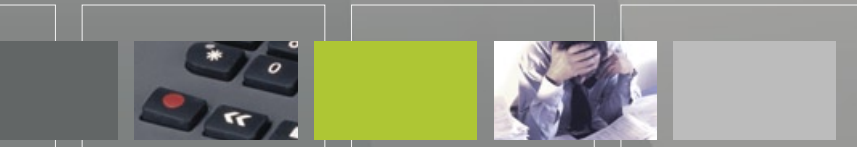
Security for people and objects

Thousands of Vidicode recorders are used to provide security for people and objects. The essence of a threat is likely to be lost if it is not recorded. A Call Recorder is therefore essential for large companies, publicly accessible institutions (hospitals, theatres, etc.) and people with a security risk.

Taking responsibility, evaluation and training

Some professions have to be accountable for their actions. Therefore Call Recorders play an essential role in health care and work in the public sector. Professionals in these fields have to be able to justify or evaluate actions and to prepare staff better for a situation in the future. Future challenges may include a sales conversation or the need to respond to a crisis.

The ideal Call Recorder

The Call Recorder Single product range has been designed for the personal desktop. The recorder is therefore specifically intended for someone who frequently wants to listen to their own calls. This is in contrast to the Call Recorders that record at a central point and which are intended to archive many people's calls as a silent background operation. With a Call Recorder Single on your desk you just need to press a button to listen to your conversation.

Various models and their applications

Call Recorder Single Flash

Flash

The Call Recorder Flash has enough memory for either 5 or 10 hours recording time. This model is used when it is only occasionally necessary to keep recordings for a long time. All calls are automatically recorded. One press of a button is all that is required to archive a recording permanently. Other recordings are overwritten after 5 to 10 hours of talk time. The typical application is to ensure that threatening calls are recorded.

Call Recorder Single CD 300

CD 300

The Call Recorder CD 300 is similar to the Call Recorder Flash with the difference that it has a built-in CD recorder. The CD can be used in various ways. The most common application is to write all recordings to the CD automatically. Another way of using the CD is only to copy the conversations that are considered important. It goes without saying that multiple copies of the same recording can be made on CD. The CDs can be played on any PC. Windows software that simplifies the search through up to 15,000 recordings on a CD is included

Call Recorder Single HD 9900

HD 9900

The Call Recorder HD 9900 is the most popular model. This recorder saves up to 9,900 hours' talk time divided into up to 500,000 recordings. Anyone who has had experience of searching through files on a PC will be amazed at how fast the recorder can locate a recording in this gigantic archive. The main advantage of this type of recorder is that you never need to worry whether or not a recording needs to be made. The enormous capacity is sufficient for a number of years. The Call Recorder HD9900 can also be supplied with an internal CD recorder. With a hard disk, network and CD, this recorder can be used for almost any application.
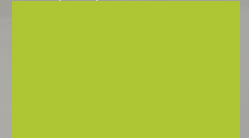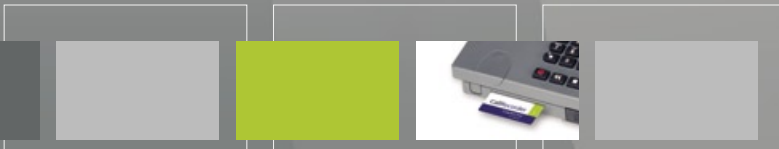
All functions and options
Privacy protection and encryption

All functions and options

The Call Recorder Single offers the same options as those featuring on central systems. One example is high capacity, with the ability to record up to 9,900 hours on a hard disk or 250 to 300 hours on a CD. Furthermore, all Call Recorders Single come with a network connection so that recordings can be channelled straight through to a PC or server. All the known details of a recording such as the telephone number, date and time are registered. It is possible to search through the thousands or tens of thousands of recordings in the memory very quickly, using the buttons on the recorder. The same can be done using a PC with a network connection to the recorder.

Privacy protection and encryption

The Call Recorder Single has various standard methods of protection against being used improperly, such as password protection. Users' privacy can be protected by automatically deleting recordings according to a strict schedule. A spoken message or a beep can be used to warn those involved, where necessary, that a recording is being made. The optional CryptoCard makes it possible to offer an even higher level of security. Distribution of recordings via public networks is completely secure when the recordings are encrypted using the CryptoCard. Use of a CryptoCard gives those involved full control over who can listen. Where unconditional privacy protection is absolutely necessary, the CryptoCard delivers results.
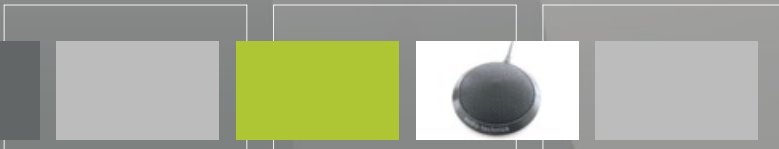
Extra options and accessories
Acces software for the PC

Extra options and accessories

The Call Recorder Single offers additional benefits through a number of extra functions:

- Fax traffic can be recorded and displayed on a PC (and printed) using optional software

- The recorder is ideal for recording meetings by connecting a microphone

- The recorder can be used as an answering machine on analogue telephone lines

- An optional foot switch is available which can be used to control the recorder while typing

The Call Recorder Access software for the PC

The optional Call Recorder Access software makes it possible to access the content of multiple recorders via the network. The same software can be used for different models of Call Recorder for the desktop or for centralised recording. The software displays the collective content of the connected recorders as a database. Every recording can instantly be downloaded from the recorder and played on the PC or be exported to another medium. Recordings of fax traffic can be used to display or print the document. There is another software package available for call monitoring. You can listen into the recorder in real time via the net for training purposes for example.

CallRecorder ● Single   Flash | CD 300 | HD 9900

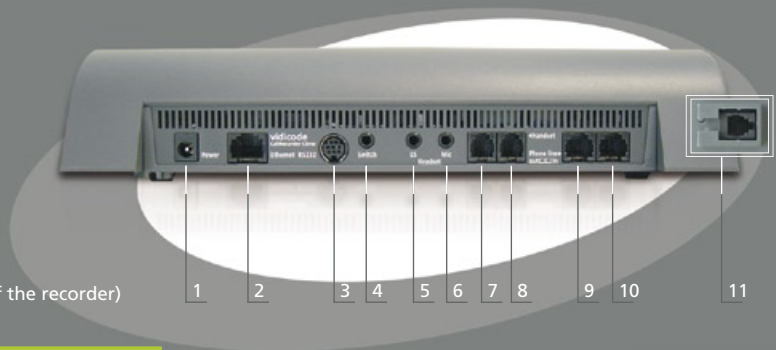## Technical specifications, functions, technical standards and assortment

General

Mains Supply	7.5 Volt AC max. 2A current via adapter
Ambient Temperature	0° to 40°C
Humidity	10%-90% (Non Condensing)

Connections

1	Mains Supply	Special
2	Ethernet	RJ45
3	Serial IO port (RS232)	Mini-DIN 9pin female
4	Input external contact	3,5mm mini jack
5	Loudspeaker mono output 0,1Watt at 6Ω	3,5mm mini jack
6	Microphone input mono 20 milivolt at 10KΩ	3,5mm mini jack
7	Handset interface out	RJ10
8	Handset interface in	RJ10
9	Line out	RJ11
10	Line in	RJ11
11	Connection point handset (for use as telephone)	RJ10 (on the bottom of the recorder)

Features Answer Phone

Max. 30 announcements
Local and (secure) remote listening
Adjustable maximum message duration

Technical standards

EU Telecommunications	TBR21
EU Telecommunications Country specific standards	ATAAB & National Advisory notes
EU Security	EN60950
EU Emissions	EN50081 part 1
EU Immunity	EN50082 part 1
USA Telecommunications	FCC part 68, subpart D
USA Emissions	FCC part 15, subpart B

Included in delivery

Telephone cable
Handset cable
Headset
Bracket for headset
Mains Supply
English Manual
CD Recordable*
CD with software*

* Only for models with a CD Recorder

Compression Method (adjustable)

Compression Method (adjustable)	Bytes/sec-hour per CD of 700 MB
G.723 High Rate	800Bs – 254 hours
G.723 Low Rate	662.5Bs – 307 hours
DigiTalk	1062,5Bs – 191 hours
G.711 A-Law	8000Bs – 25 hours
G.711 u-Law	8000Bs – 25 hours
Recording Frequency	300Hz – 4000Hz (at G.711)
Encryption Method CryptoCard	Triple Des
Dimensions (L/W/H)	26 cm / 19 cm / 6 cm
Weight	1200 grams

1 2   3 4 5 6 7 8   9 10   11

Conference microphone

Handset

Assortment

Assortment	Article number
Call Recorder HD 9900	Art. 1600
Call Recorder HD 9900 + CD Recorder	Art. 1605
Call Recorder CD 300 (incl. Flash 5)	Art. 1610
Call Recorder Flash 10	Art. 1620
Call Recorder Flash 5	Art. 1625
Conference microphone	Art. 1198
Handset	Art. 1618
Foot switch	Art. 1195
Access software for 4 recorders	Art. 1463
- ditto with fax decoding	Art. 1467
Access software for 250 recorders	Art. 1465
- ditto with fax decoding	Art. 1469
CryptoCard – set of 3 identical cards	Art. 1350
CryptoCard reader for PC	Art. 1353

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